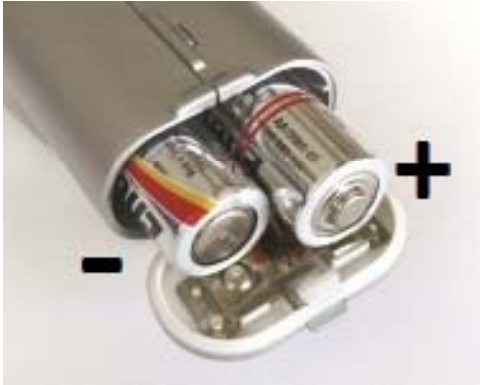


## ZOpid HP-ZV108B Mini Vacuum - TROUBLESHOOTING TIPS:

### **Vacuum does not power on**

Make sure the batteries are installed properly - If you are holding the vacuum as shown in the picture then positive and negative terminals of the two batteries must be facing you as illustrated i.e. + terminal of the battery on the right and – terminal of the battery on the left



### **Vacuum powers on but does not pickup anything (not strong enough suction power)**

- This vacuum is designed to clean small particles like dust, food crumbs, small staples, eraser residue, etc. and also clean hard to reach areas like between computer's keyboard keys etc. If the vacuum does not pickup small particles then:
  - Make sure you are not using rechargeable batteries - it's not required but for the best suction power we highly recommend using **alkaline batteries** - unlike digital products without moving parts which work on any kind of batteries, this mini vacuum with a motor works best with alkaline batteries.
  - Make sure that both batteries are not bad/old -> Even though you put new batteries in the vacuum, if possible, please test batteries in a flash light (or some other device) to confirm both batteries are good
  - You must use one of the two attachments when using the vacuum - the attachments are designed to provide best suction power - Please note that if you put your hand next to the nozzle when vacuum is on, it will not stick to the nozzle (like what happens with bigger vacuums) - this vacuum is designed to pick small things - for which it works well when used with one of the provided nozzles.
  - Once you have used the mini-vacuum for a few times, please check the waste storage area to make sure it's not full – open the vacuum and empty the storage area
  - Check to make sure there is no blockage in the nozzle – remove the nozzle and try using the vacuum without the nozzle – if needed remove whatever is inside the nozzle path.
  - Make sure nothing blocks the vents when using the vacuum – hold the vacuum from the handle while using